



## Exede Installation Training for Independent Contractors

### Installer Training

Your first step in becoming a new ViaSat certified technician for Exede Internet services will be to create a student profile at **[www.viasatcentral.com](http://www.viasatcentral.com)**. This will automatically enroll you in the ViaSat Certified Technician Learning Plan, which includes online courses and participation in a web-based, instructor-led webinar training.

The online classes are self-paced and do not require completion in a single setting. The online courses must be completed prior to enrolling in the instructor-led technician webinar.

After completing the online courses, the technician must:

Enroll and attend the technician training webinar

Pass the assessment at the end of the course, and

Provide photographs of his/her first 2 installations

These webinars are hosted and conducted multiple times every week.

### Qualifications

Having already passed the Exede Certification online training and one day hands-on course training, the technician must have the following, Valid D.L and liability insurance and reliable transportation. A laptop and smart phone are needed for FSM App and for taking pictures of all your jobs. Jobs are 100% QC'd. You will need basic tools including ladders, drills, etc. You must have excellent customer service skills and ability to send and receive emails daily for work orders and updates.

### Other Requirements

Honesty and good work ethics! Have ability to work alone, as well as with our team effort focusing on quality instead on quantity. The completion of your installation is a must! and utmost general safety for the tech and home owner. Also respect for customers home. Requires working outdoors in all types of weather.

### Job Description

Seeking experienced Satellite Technicians for Exede installations, upgrades and service calls. Simple one line install from dish to modem. All custom work does go to technician, including pole mounts, trenching, wall fishes, routers, which will be paid directly to the tech onsite. All jobs must be GROUNDED, neat, and detailed. If chosen you will be given our Retailer number and you will be required to attach our retailer to your installer profile. Then you will be able to install for our establishment.

Contact us at 1-800-437-9396 for more information.